How to register on the Securian Canada mobile app

Step 1
Get the app!
- Open the app store on your mobile phone or tablet
- Search “Securian Canada Student Health Portal”
- Select and download the app

Step 2
Let’s get you registered!
- Open the Securian Canada Student Health Portal app
- Select “Register”
- Enter your email address
- Confirm your email address
- Select “Next”
Step 3

Verify your email!

- Check your email for your verification code (see example verification code email)

- Enter the verification code
- Select “Verify Code”
- Then select “Next”

Step 4

Set up two-factor authentication

- Enter your email and password
- Select “Sign In”

- From the dropdown, choose how you want to receive your access code each time you log in
- Select “Continue”

**TIP!** We recommend choosing email or phone.

- Enter your contact details
- Select “Send verification code”
Get the verification code (e.g., email)
Enter the verification code
Select “Verify Code”
Select “Continue”

After the log in credentials are verified, Select “Continue.”

Step 5
Log in to the Securian Canada mobile app with your email and password

Step 6
Enter your member ID
Enter your date of birth
List the number of dependents on your plan (please enter 0 if there are no dependents)
Enter the date of birth for one of the dependents on your plan
Select “Next”
Step 7

- Enter your mobile number and click “Next”

Step 8

- Enter your direct deposit information
  a. Transit Number
  b. Bank Number
  c. Account Number
- Check the box to authorize direct deposit
- Select “Next”

Step 9

- You are now set up to submit online claims