



STUDENTCARE



Dialogue

Welcome to Virtual Health Care!

Virtual Health Care, provided by Dialogue, allows eligible students to connect virtually with nurses and physicians via a mobile or web app from anywhere in Canada.

90% of requests receive a response from a health professional within 2 hours.

When to Use Virtual Health Care



Certain conditions: nasal congestion, sore throat, cough, fever, vomiting, diarrhea, minor aches and pains, headaches, migraines, allergies, breastfeeding



Dermatology conditions: skin rashes, hives, or abrasions



Minor emergencies: urinary tract infection, conjunctivitis, or sinusitis




Advice regarding minor injuries: cuts, bites, muscular or joint pains



Sexual health: sexually transmitted infection (STI) information and screening

Get Started with Virtual Health Care Today

1.  Download the Dialogue Health app onto your smartphone from the [Apple App Store](#) or [Google Play](#)
OR
Access it online at www.dialogue.co/signup-studentcare
2. After clicking on “**Get Started,**” enter your first name, last name, and date of birth.
3. Complete your profile by entering your student ID and following the on-screen instructions.

The Virtual Care Experience

- » Nurse consultations via chat, video, or phone
- » Doctor consultations via video for diagnosis or prescriptions
- » Prescription renewal and free delivery to your pharmacy or door
- » Specialist referrals and lab requests
- » Navigation to local resources to book medical appointments when an in-person consultation is needed
- » Access from across Canada for minor emergencies 24/7
- » Consultations with health professionals in your time zone:
Mon. – Fri. from 8 am to 8 pm
Sat. – Sun. from 10 am to 4 pm
- » Private and secure