



STUDENTCARE



Dialogue

HI (Health Interactive) – Virtual Health Care

Provided by Dialogue

Be proactive about your health! Eligible students have access to virtual health care 24/7 through a mobile or web app.

Download the Dialogue app today or create your account online at www.studentcare.ca/dialogue.

You'll need the following information to create your account:

1. Email
2. First name
3. Last name
4. Date of birth

Note that your first name, last name, and date of birth must match what your institution has on file.

If you're unable to create your account, you'll be asked to enter this Access Code: **VHCHI2023**

The Virtual Health Care team is there to help you get appropriate care. Consult doctors and nurses via the mobile app or on the web from anywhere in Canada.

Diverse care offerings to address your needs

- » Fast access to medical professionals via chat, video, or phone
- » Video consultations with licensed doctors and nurses
- » Follow-up from the Dialogue team or referral to specialists
- » Prescription delivery to your pharmacy

Your safety is our priority. We evaluate and treat only health issues that we can assess via telemedicine, when a physical exam isn't required. Around 70% of typical walk-in clinic cases can be treated virtually.

Medical care for common issues



Certain conditions: nasal congestion, sore throat, cough, fever, vomiting, diarrhea, minor aches and pains, headaches, migraines, allergies



Advice regarding minor injuries: cuts, bites, muscular or joint pains



Dermatology conditions: skin rashes, hives, or abrasions



Sexual health: sexually transmitted infection (STI) information and screening



Minor emergencies: urinary tract infection, conjunctivitis, sinusitis