



**STUDENTCARE**



# Dialogue

## Welcome to Dialogue!

Dialogue is a virtual health-care service available to Conestoga College students covered by CIHIP.

Connect virtually with nurses and physicians via a mobile or web app in Canada.

## When to Contact Dialogue



**Certain conditions:** nasal congestion, sore throat, cough, fever, vomiting, diarrhea, minor aches and pains, headaches, migraines, allergies, breastfeeding



**Dermatology conditions:** skin rashes, hives, or abrasions



**Minor emergencies:** urinary tract infection, conjunctivitis, or sinusitis



**Advice regarding minor injuries:** cuts, bites, muscular or joint pains




**Sexual health:** sexually transmitted infection (STI) information and screening

## The Dialogue Experience

- » Nurse consultations via chat, video, or phone
- » Doctor consultations via video for diagnosis or prescriptions
- » Prescription renewal and free delivery to your pharmacy or door
- » Specialist referrals and lab requests
- » Navigation to local resources to book medical appointments when an in-person consultation is needed
- » Access from across Canada for minor emergencies 24/7
- » Consultations with health professionals in your time zone:  
Mon. – Fri. from 8 am to 8 pm  
Sat. – Sun. from 10 am to 4 pm
- » Private and secure

## Get Started with Dialogue Today

1.  Download the Dialogue Health app onto your smartphone from the [Apple App Store](#) or [Google Play](#)  
**OR**  
Access it online at [dialogue.co/signup-studentcare](https://dialogue.co/signup-studentcare)
2. After clicking on “**Get Started**,” enter your first name, last name, and date of birth.
3. Complete your profile by entering your student ID and following the on-screen instructions.