

Frequently Asked Questions (FAQ): COVID-19 AND YOUR CIHIP PLAN FOR INTERNATIONAL STUDENTS IN CANADA

The health and well-being of our students and partners continues to be our primary concern during this difficult time.

The CIHIP policy hasn't changed as a result of COVID-19. Coverage remains the same. Please follow the [Ontario Ministry of Health](#) guidelines and use the [Ontario COVID-19 Assessment Tool](#), and take the recommended precautions to stay safe.

1. Does CIHIP provide coverage for the treatment of COVID-19 in Canada?

Yes, CIHIP provides coverage for medically necessary treatments related to COVID-19. Normal CIHIP terms and conditions apply.

2. Does CIHIP provide coverage for testing of COVID-19 in Canada?

Students covered by CIHIP are eligible for COVID-19 screening under the same terms as Canadian residents. This means that students need to follow the Ministry of Health guidelines in Ontario and use the [Ontario COVID 19 Assessment Tool](#), which gives direction based on symptoms. CIHIP doesn't cover private testing or tests done for third-party reasons.

3. Does CIHIP provide coverage for treatment and/or testing of COVID-19 for my enrolled dependants in Canada?

Yes. The same terms apply as for the primary Plan member—see above.

4. What coverage does CIHIP provide for treatment and testing of COVID-19 if I am a new student coming to Canada?

The CIHIP policy's regular pre-existing condition exclusion applies to COVID-19. This means that nothing will be covered in relation to any illness, injury, or medical condition that existed during the 90-day period before your policy start date or where signs or symptoms appeared that reasonably required medical attention, treatment, hospitalization, or that resulted in medical treatment and/or hospitalization, including changes in medication or dosage, during the 90-day period before your policy start date.

5. Am I eligible for the COVID-19 vaccine?

The Government of Ontario covers the cost of the COVID-19 vaccine. This means that it is not covered by CIHIP. See the [Ontario Ministry of Health](#) website for vaccination instructions. You need to bring a form of identification (for example, your passport, student ID) when getting a vaccination.

6. What happens if a student is diagnosed with COVID-19 and quarantine is required?

Students are responsible for their own quarantine or isolation plan.

7. I am planning on travelling outside of Ontario. Will I be covered during my travels?

Out-of-province coverage is limited to 30 consecutive days. Please check Canadian government travel advisories prior to leaving Ontario. If there is a travel advisory, you may not be eligible for coverage.

If you remain eligible and covered by CIHIP and are **also** covered by the separate Student Health Plan provided by the CSI, NSA, or CMCC-SC, your travel policy under the CSI, NSA, or CMCC-SC Plan provides some coverage for emergency medical benefits. Check your travel policy at www.studentcare.ca for information on how COVID-19 affects that travel coverage.

8. What if I return to my home country for a period of time and contract COVID-19 during my travels? Will this be covered?

All CIHIP coverage is excluded while the student is in their home country.

9. Do I need to be an active full- or part-time student to maintain my coverage under CIHIP?

Yes, you must be an active full- or part-time student in pursuit of your education to maintain coverage under the policy. Please ensure that your immigration status, student visa, and student account are current. Please contact your college if you have any questions about your student status.

10. I have CSI coverage. Whom can I contact about my rights related COVID 19 for housing, employment or academics?

Students with access to the Legal Protection Program provided by the student association at Conestoga College, CSI, can seek advice for legal concerns related to restrictions surrounding COVID-19. The legal consultation service can assist you with questions on student visas, employment, academic issues, and more. A lawyer will also take charge of proceedings related to housing, employment, and academic areas of law. [Click here](#) for details.

11. I have questions about CIHIP and/or the CSI, NSA, or CMCC-SC Health & Dental Plan. Whom do I contact?

For questions about CIHIP: See www.cihip.ca for Plan details or call 1-844-418-0511 (dial 1 to speak with a Sun Life representative about coverage and claims; dial 2 to speak with a Studentcare representative about eligibility and enrolment).

For questions about the CSI, NSA, or CMCC-SC Health & Dental Plan: See www.studentcare.ca and visit the Assistance Centre page for further support.