

# Frequently Asked Questions (FAQ): COVID-19 AND YOUR CIHIP PLAN FOR INTERNATIONAL STUDENTS IN CANADA

The health and well-being of our students and partners continues to be our primary concern during this difficult time. We continue to receive inquiries and questions surrounding coverage in relation to COVID-19.

Firstly, we would like to confirm that coverage for eligible international students will continue as per normal, with no changes to conditions or exclusions due to the appearance of the virus. We will continue to update you on any changes as the situation evolves, but always follow government issued advisories and guidelines, and take the recommended precautions to stay safe.

## 1. Does CIHIP provide coverage for the treatment of COVID-19 in Canada?

Yes. The plan will provide coverage for medically necessary treatments if an eligible student were to contract the disease (COVID-19) while still in Canada and covered under the policy in accordance with the normal terms and conditions. Please follow the directions, recommendations, and procedures of your college and local health authority to ensure your safety and the safety of your fellow students and the community.

## 2. Does CIHIP provide coverage for testing of COVID-19 in Canada?

All COVID-19 related testing is overseen and managed by the Ministry of Health in Ontario, with specified criteria, especially as the demand for tests increases across the world. Students covered under the policy will have testing covered, but must follow the same testing protocols as Canadian residents. Private testing for COVID-19 will not be covered by CIHIP.

## 3. Does CIHIP provide coverage for treatment and/or testing of COVID-19 for my enrolled dependants in Canada?

Yes. The plan will provide coverage for medically necessary treatment of your eligible and enrolled family members if they contract the disease (COVID-19) while still in Canada and covered under the policy in accordance with the normal terms and conditions. As it is for students, all COVID-19 related testing is overseen and managed by the Ministry of Health in Ontario, with specified criteria, especially as the demand for tests increases across the world. Eligible dependants covered under the policy will have testing covered, but must meet the same protocols for testing as Canadian residents. Any private testing for COVID-19 will not be covered by CIHIP.

## 4. What coverage does CIHIP provide for treatment and testing of COVID-19 if I am a new student coming to Canada?

If an incoming student is deemed to have been asymptomatic and unaware they had contracted COVID-19 prior to departure and they become ill after their arrival in Canada, they are eligible for medically necessary treatment as per the regular terms and conditions of their policy.

If the student was symptomatic or diagnosed with the illness prior to departure, they are subject to the pre-existing provisions and exclusions of the policy in accordance with its regular terms and conditions.



